



TERMS & CONDITIONS FOR 'SCRATCH & WIN' PROMOTION 15 JANUARY 2026 – 28 FEBRUARY 2026

1. ACCEPTANCE OF TERMS AND CONDITIONS

- 1.1. By participating in the 'Scratch & Win' (the "**Promotion**"), each Participant (defined below) confirms that he/she had read, understood and agrees to be bound by these terms & conditions set out herein, including any other requirements set out in any Promotion-related material, and all amendments, additions, replacements and modifications thereto as may be made from time to time (the "**Terms and Conditions**"). This Promotion is organized by Mister Donut Singapore.
- 1.2. As a condition of entry into the Promotion, each Participant affirms and represents that he/she is above 18 years of age and agrees to be bound in all respects by these Terms and Conditions.

2. PROMOTION ELIGIBILITY CRITERIA

- 2.1. The Promotion is open to all individuals with local residential addresses:
 - 2.1.1. Aged 18 years and above (as at the date of their participation in the Promotion;
 - 2.1.2. Who meet the Qualify Criteria (defined below) requirement as set out in Clause 3; and
 - 2.1.3. Are not persons within the Excluded Categories (defined below).
- 2.2. **Excluded Categories** refer to:
 - 2.2.1. Employees of RE&S Enterprises Pte Ltd, and any other persons involved in organising, promoting and/or conducting the promotion;
 - 2.2.2. Immediate family members of the persons who fall within the class of persons referred to in Clause 2.2.1. above. Immediate family members mean spouses, children, parents, parent-in-law and siblings;
 - 2.2.3. Any person whose participation in and/or association with the Promotion may cause and/or the Promotion any disrepute, contempt, scandal, ridicule, or cause Mister Donut Singapore and/or the Promotion to be perceived unfavourably; and
 - 2.2.4. Any other person or class of persons deemed ineligible or notified by Mister Donut Singapore as being ineligible from time to time.

3. PROMOTION MECHANICS AND CONDITIONS OF PARTICIPATION

- 3.1. Promotion shall commence from 1100hrs (SGT) on 15 January 2026 to 2359hrs (SGT) on 28 February 2026 (the "**Promotion Period**").
- 3.2. Participants who purchase a Bundle Deal of six (6) pieces or ten (10) pieces of donuts inclusive of either one (1) piece of Pon De Kokutou or Kokutou Fashion in a single receipt shall be eligible to participate during the Promotion Period (the "**Qualifying Criteria**").



Participants shall be entitled to redeem one (1) Scratch & Win Card (defined below).

For illustration purposes:

Qualifying Criteria in a Single Receipt	No. of Scratch & Win Card to be Issued
Bundle Deal (6pc) or Bundle Deal (10pc) inclusive of 1pc x Pon De Kokutou / Kokutou Fashion	1 x Draw Card

3.3. Each Scratch & Win Card entitles the Participant in the promotion to stand one (1) chance to win a Prize.

3.4. Participants who meet the minimum Qualify Criteria in a single receipt will be entitled to redeem a promotion slip in the form of a Scratch & Win Card (each referred to as a “**Scratch & Win Card**”), by fulfilling the Qualifying Criteria at Mister Donut Singapore outlets, within the period stated below:

Qualify Criteria must be Fulfilled During	Redemption Period for Scratch & Win Card(s)
15 January 2026 to 28 February 2026	15 January 2026 to 28 February 2026, 1100hrs to 2100hrs

Issuance of Scratch & Win Card(s) must be done upon payment. Redemption of Scratch & Win Card(s) which are not within the stipulated period will be rejected.

3.5. Participants must scratch the designated area to reveal full content on the Scratch & Win Card(s) and email marketing@res.com.sg with an image of the winning card by 08 March 2026, failing which the Scratch & Win Card will be automatically be disqualified.

3.6. Prizes must be collected in the manner and date notified by Mister Donut, which may be changed at Mister Donut’s absolute discretion.

3.7. Prize Winners shall make all necessary declaration to Mister Donut before accepting the Prize.

3.8. Mister Donut Singapore bears no responsibility for inaccurate information provided by the Prize Winner or any non-receipt of the Prize as a result of the inaccurate information provided by the Prize Winners.

3.9. Mister Donut Singapore reserves the right to disqualify any Scratch & Win card which does not meet the criteria set out in these Terms & Conditions.

4. PRIZES

4.1. The following prizes have been allocated for the promotion:

- 4.1.1. A pair of air tickets to Okinawa on SCOOT Airlines
- 4.1.2. Insta360 GO Ultra
- 4.1.3. 20 sets of Okinawa Discovery Pack
- 4.1.4. Free 1pc donut (with 3 *Shisa* cards)



- 4.2. Mister Donut will not be liable to compensate any Prize Winner if they are unable to use the Prize or in any event whatsoever. The Prizes provided are on an “as-is” basis.
- 4.3. All Prizes are non-transferable, non-refundable and non-exchangeable for cash, credit, goods or benefits-in-kind, at all times. There shall be no refund or exchange for any partially used or unused prize.
- 4.4. Mister Donut reserves the right to replace or change the Prizes without prior notice.
- 4.5. Mister Donut shall not be responsible for any consequences, including but not limited to loss / injury to person and/or damage to property, arising from or in connection with the promotion, and/or redemption or use of the Prizes.
- 4.6. All Prizes that remain unclaimed or unredeemed after 08 March 2026, shall be forfeited. All Prize Winners whose Prizes have been forfeited hereunder shall not be entitled to any payment or compensation. Failure to respond to any notification from Mister Donut in relation to any Prize won, or to provide any information required for the redemption/collection of any Prize, shall be deemed a failure to collect/redeem such Prize. Mister Donut reserves the right to select another winner in Mister Donut’s absolute discretion, or donut any unclaimed or unredeemed Prizes to charities of its choice.
- 4.7. Mister Donut reserves the right to deny or claw back any Prize awarded to any winner should the winner subsequently be found to be disqualified or ineligible to participate in the promotion. Mister Donut’s determination on all matters relating to the promotion shall be final, conclusive and binding. No correspondence and/or appeals will be entertained.
- 4.8. By accepting a Prize, each Prize Winner consents to the collection and public disclosure of the Prize Winner’s name and image recordings for publicity and/or commercial purposes in relation to any and all of Mister Donut’s promotional and marketing activities, including this promotion.
- 4.9. Mister Donut reserves the right to disqualify any participant found to be tampering with the Scratch & Win’ cards or violating the Terms & Conditions.